



Service Overview

With DHS you don't need to make a large financial investment to enjoy a state-of-the-art communications solution for your business.

DHS gives your business the opportunity to experience an advanced solution, once only enjoyed by the largest of corporations.

- Toll free local & national calls
- Free 'on-net' calls anywhere in the world
- Advanced business features
- State-of-the-art handsets
- Full service training from DHS
- Full scalability
- Quality of Service and ADSL/SDSL broadband
- Session Border Controller security
- Seamless system integration

Inclusive Service:

Toll free local & national calls for all employees*

All national and local calls to landlines in the UK are toll free, for every employee. All other calls are substantially reduced, giving your company significant savings.

Free 'on-net' calls anywhere in the world

Free, unlimited calls to anyone on your business network, or to other DHS customers, anywhere in the world.

State-of-the-art handsets

DHS offers a selection of advanced phones and adaptors from the world's leading manufacturers. Choose specific handsets to suit your business or individual employee needs.

Advanced business features

DHS offers a business grade telephone service which will enhance connectivity and increase efficiency. Here are some of the features available:

- Abbreviated Dial
 - Call Back Queuing
 - Call Block
 - Call Forwarding
 - Call Pick-up
 - Call Return
 - Call Waiting
 - Conference Calling
 - Dial Tone & Ringer Patterns
 - Direct Extension Assignment
 - Do Not Disturb
 - Group Speed Dial
 - Hold
 - Hunt Groups
 - Intercom
 - Meet Me Conference
 - Night Mode
 - Priority Call
 - Queuing
 - Transfer
 - Voice Mail & Unified Messaging
 - TAPI and PC Integration
- And many more...

Full service training from DHS

To make sure you and your colleagues have full knowledge on the usage of the DHS business grade system and the advanced features, you'll be offered thorough, straightforward training from the moment the system is set-up.

Full scalability

With DHS you don't need to worry about your business outgrowing your telephone system. You can add new members and locations to your business voice network when you wish.

Quality of Service and ADSL/SDSL broadband

We offer Quality of Service mechanisms with DHS ensuring the smoothest transition of data and the highest quality of calls. Plus we'll provide you with a sophisticated business grade broadband system, tailored to your specific voice traffic needs.

Session Border Controller security

Session Border Controller security is a single solution that works with your existing firewall and safeguards the network against service disruption. Furthermore it protects the privacy of IP addresses and telephone numbers from third parties allowing you to enjoy all the benefits of VoIP without any of the worry.

Seamless system integration

DHS is a ready to go business grade system, which does not require complicated installation but allows you to port your existing telephone numbers and start using the advance features immediately. What's more, it requires no expensive onsite PBX equipment, with no ongoing maintenance costs and service charges, ensuring more significant savings.

*Subject to a fair usage policy